

“Mobius Life is the clear favourite in the market”

QUOTE FROM UK PENSION CONSULTANT

Survey gives huge vote of confidence in Mobius Life

Fast growing UK institutional pension platform, Mobius Life, has received top performance marks from our clients. Ninety two per cent say they are satisfied with our service and nine out of ten would recommend us as an institutional investment platform.

Our first client satisfaction survey, undertaken in the summer of 2016, was sent to a wide range of our clients.

Many responded – giving us the thumbs up and reporting high

levels of satisfaction across the board.

The Results:

- **92% satisfied with overall service**
- **95% satisfied with client account management**
- **87% satisfied with operational support**
- **79% find it easy to give instructions**
- **84% find it easy to find the right contact**
- **87% would recommend Mobius Life**



“We’d like to thank all our clients for their resounding vote of confidence. We strive to deliver the highest level of service and it is really pleasing that our efforts have been so well recognised. We will work hard to build on these results – and where you have told us we can do better we will redouble our efforts to meet your expectations.”

ADRIAN SWALES, CHIEF EXECUTIVE OFFICER

What we do

Mobius Life delivers made-to-measure investment administration and Life Company services to DB and DC Pension Schemes, asset managers and other institutions. We empower our clients and their advisers to implement their investment strategies efficiently and cost effectively.

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- **Defined benefit Pension Schemes:** scheme trustees benefit from bespoke fund and a wider range of funds held on our platform, seamless administration and ongoing fund monitoring and rebalancing
- **Defined contribution Pension Schemes:** scheme trustees benefit from bespoke fund ranges and blended funds, seamless investment administration, fund switching services.
- **Asset managers:** can 'life wrap' their funds without the capital commitment and administrative burden of establishing their own life company
- **Institutional asset managers:** insurance funds, mutual insurance companies and other asset gatherers benefit from a complete range of bespoke and blended funds, life company access and expert investment administration

What our clients said about Mobius Life:

- *"I find Mobius extremely easy to deal with and very responsive."*
- *"We receive exceptional support and assistance."*
- *"It is, and has been a pleasure to work with you and the entire team at Mobius."*
- *"Mobius Life offers a far better service than the big institutions."*
- *"The transition process is absolutely brilliant. Mobius Life speaks the language of the ceding managers."*
- *"Really good. I like working with Mobius Life, they have a good team."*

Methodology

Our survey was conducted during July to September 2016. We combined an online quantitative survey using the Survey Monkey tool with in-depth qualitative interviews conducted by an independent researcher. We received a response rate of 1/3 to our requests.

Find out more

To find out more about Mobius Life and our services, please contact
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